

### **1. Purpose of the visit;**

The past two years Julio Gonzalo and Enrique Amigò (at UNED), together with Stefano Mizzaro (at Udine University), have been working on the axiomatic definition of evaluation measures for Information Retrieval, i.e. a framework for defining, analysing and understanding the relationships among evaluation measures, in terms of both axiomatic properties and statistical relations. This has been one of the fundamental problems in the field of Information Retrieval; to this day, more than 100 evaluation measures exist leaving researchers and practitioners in the dark regarding the metric they should be using to optimize their retrieval system and algorithms.

The project, at its early stages, was funded by a Google Award; I was the sponsor and coordinator of the efforts of the two groups (Udine University and UNED). The two groups developed two independent approaches on the topic (and a number of papers was published around them): a set of formal properties metrics should hold by Amigò and Gonzalo and a measurement theory framework by Mizzaro. The two approaches are however compatible and can be fruitfully combined.

The main purpose of the meeting is to work on deep integration of the two approaches. The outcome of this meeting is three-fold: (a) a research paper on the general framework that integrates both approaches, (b) a joint tutorial, already accepted at the ECIR 2014 conference, and (c) an already agreed monograph in the Morgan-Claypool Synthesis Series on Information Concepts, Retrieval, and Services edited by Gary Marchionini.

### **2. Description of the work carried out during the visit;**

The work carried out during the visit covered all three points above (as it can be seen from the outcomes of this meeting). We further discussed and identified future open problems and common ground for further collaboration. Last, we designed a tutorial on the basis of our discussions and research and wrote and submitted a proposal to SIGIR 2015.

### **3. Description of the main results obtained;**

The result of the meeting was tri-fold:

1. We concluded to a common terminology across the criterion-based and axiom-based approaches. On the basis of this common terminology we expressed axioms and theorems from one line of research in to the other, creating a common framework (which was one of the main goals of the visit). You can find this common framework of terms, axioms and theorems attached at the end of this report.
2. We identified and decided upon the structure of the monograph. You can also find the outline of it attached.
3. We wrote and submitted a SIGIR 2015 tutorial proposal (also attached at the end of this report).

#### **4. Future collaboration with host institution (if applicable);**

Together with Julio Gonzalo and Enrique Amigò (at the host institution) we are working towards a book that integrates the constraint-based meta-evaluation of effectiveness measures and the axiomatic definition of effectiveness measures.

Further we have submitted, as an outcome of this meeting, a joined Tutorial proposal at SIGIR 2015 that covers the exact same topic as the book.

Finally, we expect our collaboration to last; we have identified complex experimental setups (e.g. experiments on novelty and diversity of search results, experiments through user sessions) over which the proposed methods could be extended.

# Axiometrics

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## 1 Formal Constraints for Ordering Based Measures

These axioms work under the assumption that the user explores documents in a priority ordering given by the information retrieval system.

**Axiom 1.1.** *Swaping a relevant document with an irrelevant document with higher priority in the system output improves the system output quality.:*

*If  $\alpha(i) > \alpha(j)$  and  $\sigma(j) > \sigma(i)$  then*

$$\mathcal{M}(\sigma) < \mathcal{M}(\sigma_{i \leftrightarrow j})$$

where

$$\sigma_{i \leftrightarrow j}(d) = \begin{cases} \sigma(i) & \text{if } d = j \\ \sigma(j) & \text{if } d = i \\ \sigma(d) & \text{if } i.o.c \end{cases}$$

According to every ordering based user models, a high prioritized document in the system output has more probability to be explored by the user. Therefore, an error in this

**Axiom 1.2.** *Top Hevyness: A swaping in a high priority level affects the measure to a greater extent than a swap in a low priority level:*

*If  $Subseq(\sigma, i, j)$  and  $Subseq(\sigma, k, l)$  and*

*$\alpha(i) = \alpha(k) > \alpha(j) = \alpha(l)$  then*

$$\mathcal{M}(\sigma_{i \leftrightarrow j}) < \mathcal{M}(\sigma_{k \leftrightarrow l})$$

where

$$Subseq(\sigma, i, j) \equiv \sigma(i) > \sigma(j) \wedge \neg \exists k (\sigma(i) > \sigma(k) > \sigma(j))$$

The next axiom is grounded on the idea that the documents are showed to the user in an ordinal manner. Therefore there exists an area which is always explored and an area which is never explored. The following axiom states that a few relevant documents is better than only one at the top, but only one is better than a huge amount at the bottom of the ranking.

**Axiom 1.3.** *Deepnes Threshold: Being  $\sigma_n$  and  $\sigma'_n$  the two system outputs such that:*

$$(\text{Rank}(\sigma_n, i) = 1 \rightarrow \alpha(i) = 1) \wedge (\text{Rank}(\sigma_n, i) \in \{2..n\} \rightarrow \alpha(i) = 0)$$

$$(\text{Rank}(\sigma'_n, i) \in \{1..n/2\} \rightarrow \alpha(i) = 0) \wedge (\text{Rank}(\sigma'_n, i) \in \{n/2..n\} \rightarrow \alpha(i) = 1)$$

then

$$\exists th | n > th \rightarrow \mathcal{M}(\sigma_n) > \mathcal{M}(\sigma'_n)$$

$$\exists th | 2 < n < th \rightarrow \mathcal{M}(\sigma_n) < \mathcal{M}(\sigma'_n)$$

In general, system results are returned as a list of items. This enforces a priority relationship between all documents in the system output. However, we can be more strict, saying that a false priority relationship must be penalized

**Axiom 1.4.** *Stating a priority difference between equally relevant documents decreases the system effectiveness. If  $\alpha(i) = \alpha(j)$  and  $\sigma(i) = \sigma(j)$  then:*

$$\mathcal{M}(\sigma_{i>j}) < \mathcal{M}(\sigma)$$

where

$$\sigma_{i>j}(i) > \sigma_{i>j}(j) \text{ and } \forall (k, l) \neq (i, j) (\sigma(i) > \sigma(j) \leftrightarrow \sigma(i) > \sigma(j))$$

This constraint implies that, if a system return only irrelevant documents, the more the ranking is short, the more the system is better.

## 2 Formal Constraints for Measures in Absolute Values

In some cases, the information access task requires predicting the exact feature of information pieces. For instance, in polarity detection a user can be interested in negative or positive opinions about a certain entity, but not neutral. For these cases we have to consider the system output in an absolute scale. Some typical measures for this are accuracy ( $P(\sigma(x) = \alpha(x))$ ) or average error ( $Avg_d(\sigma(d) - \alpha(d))$ ). For this, we can define the following axiom:

**Axiom 2.1.** *Absolute Scale Monotonicity: Decreasing the difference in a certain direction between the system output and the gold increases the measure value (Mizzaro's axiom). Being  $\forall d \neq i (\sigma'(d) = \sigma(d))$  if:*

$$\sigma(i) > \sigma'(i) > \alpha(i) \vee \sigma(i) < \sigma'(i) < \alpha(i)$$

then

$$\mathcal{M}(\sigma') > \mathcal{M}(\sigma)$$

This axiom prevents the cases in which there exists a trade-off between over and under estimated reliability.

In this scenario, assuming topheavyness does not have too much sense, given that the user does not explore the documents in an ordinal manner. Thus, any  $\alpha$  range can be the user target, not necessarily the top values.

### 3 Formal Constraints for Measures in Interval Scales

In some cases, we are interested in the interval scale. This is the typical case of *predicting variables*. In this case, the absolute values are not predicted, the absolute ranges are unknown. Thus, the user has to access document by priority, but he knows when there exists a higher or lower difference between contiguous document (unlike in the ordering scale).

This match with the popular Pearson correlation coefficient. Instead of ordering or predicting the exact values, the ordering between differences must be consistent. For instance, in a perfect Pearson correlation (linear correlation), the absolute values do not necessarily match, but there is a perfect correlation between  $\sigma$  and  $\alpha$  differences:

$$\sigma(i) - \sigma(j) > \sigma(k) - \sigma(l) \leftrightarrow \alpha(i) - \alpha(j) > \alpha(k) - \alpha(l)$$

I did not work on it yet, but my intuition is that we could extrapolate the axioms for ordering scale to this case, just considering the order of differences instead of  $\sigma$  and  $\alpha$  values.

### References

- [1] Enrique Amigó, Julio Gonzalo, and Felisa Verdejo. A general evaluation measure for document organization tasks. In *Proceedings of the 36th International ACM SIGIR Conference on Research and Development in Information Retrieval*, SIGIR '13, pages 643–652, New York, NY, USA, 2013. ACM.

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# The Big Bang: Introduction [k]

## 1.1 EVALUATION METHODOLOGIES

- ▷ User studies (Side-by-side, Eye-tracking, User models)
- ▷ Offline (Static collection benchmark)
- ▷ Online (A/B testing, Interleaving)

## 1.2 EVALUATION METRICS

- ▷ Tagcloud

## 1.3 AIMS AND METHODOLOGY

- ▷ What we want to do (understanding measures better)
- ▷ How do we do it: with axioms/constraints
- ▷ How we explain it: top-down (from general to specific)

## Looking at the Night Sky: Evaluation Metrics [k]

- ▷ Definitions of some ( $\geq 10$ ) metrics used in IR and re-used later on
- ▷ Precision/Recall, MAP, NDCG, P@n, MRR, ERR, RBP, Q-m, TBG
- ▷ (ADM?)
- ▷ Enriques figure: metrics start being either precision or recall oriented; most recent metrics have a balance.

# Messages from Outer Space: Theoretical Background

## 3.1 METRIC SPACES [A]

- ▷ Evaluation metrics are not metrics in the mathematical sense because they are not symmetric, because of triangular inequality, maximality, etc.

## 3.2 MEASUREMENT THEORY (SCALES)

- ▷ Evaluation metrics are not measure theory compliant
- ▷ Evaluation metrics can be classified on the basis of the scales they are based on (Stefanos figure, adapted)

## 3.3 SIMILARITY

- ▷ We talk about similarity between things with possibly different structure – similarity between a ranking and a binary classification – . So we mean compatibility or equivalence. It fits with Tverskys take on similarity.

# Our Telescope: A General Framework [s+k]

## 4.1 BASIC DEFINITIONS AND NOTATION [S]

- ▷ IR as measurement of relevance
- ▷  $\alpha$ ,  $\sigma$ ,  $\sim$ ,
- ▷  $\text{metric?}$  metric components?

## 4.2 ON THE GENERALITY OF THE NOTATION [S+K]

### 4.2.1 EVALUATION METHODOLOGIES [K]

- ▷ TREC-style, Side-by-side?, A/B testing?, e.g.
- ▷  $\alpha$  defined on pairs of documents, and  $\{d_1, d_2, d_3\}_i$ , with  $d_2$  receiving a click.  
Then  $M(\{d_1, d_2, d_3\}_i) \neq M(\{d_2, d_1, d_3\}_i)$

### 4.2.2 EFFECTIVENESS METRICS [S]

- ▷ Stefanos table

# A Trip to the Stars: General Axioms on Information Retrieval [s]

5.1 AXIOMS

5.2 METRIC ANALYSIS (?)

# Landing on Earth: Axioms on Ad-Hoc Retrieval [j]

## 6.1 AXIOMS

## 6.2 METRIC ANALYSIS

# Exploring other Planets 1: Axioms on Clustering [j]

7.1 AXIOMS

7.2 METRIC ANALYSIS

# Exploring other Planets 2: Axioms on Filtering [j]

8.1 AXIOMS

8.2 METRIC ANALYSIS



# The Big Crunch: A General Document Organization Task [j]

## 9.1 DOCUMENT ORGANIZATION: MERGING RETRIEVAL, FILTERING AND CLUSTERING

- ▷ Motivation
- ▷ Definition

## 9.2 RELIABILITY AND SENSITIVITY

- ▷ Axioms
- ▷ Metric Analysis

# Parallel Universes: Related Work [k]

## 10.1 EMPIRICAL META-EVALUATION OF METRICS

- ▷ Informativeness - Learning to Rank (Yilmaz, et al.)
- ▷ Discriminative power (Sakai)
- ▷ Generalizability (Kanoulas & Aslam)

## 10.2 RELATED WORK ON AXIOMATIC DEFINITIONS

- ▷ Oldies
- ▷ Alistair, AIRS 2013
- ▷ Radlinski, SWDM 2013
- ▷ Hui Fang, ChengXiang Zhai
- ▷ Castells on diversity

# A very short summary of nearly everything, and more [k]

11.1 CONCLUSIONS

11.2 FUTURE WORK

# Author's Biography

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# A General Account of Effectiveness Metrics for Information Tasks: Ranking, Filtering, and Clustering

[Tutorial Proposal for SIGIR 2015]

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## ABSTRACT

In this tutorial we will present, review, and compare the most popular evaluation metrics for some of the most salient information related tasks, covering: (i) Ranking, (ii) Clustering, and (iii) Filtering.

The tutorial will make a special emphasis on the specification of constraints for suitable metrics in each of the three tasks, and on the systematic comparison of metrics according to how they satisfy such constraints. This comparison provides criteria to select the most adequate metric or set of metrics for each specific information access task. The last part of the tutorial will investigate the challenge of combining and weighting metrics.

## 1. LENGTH AND INTENDED AUDIENCE

We propose a full-day (6 hours) tutorial.

The tutorial contains material suitable both for novices and experts, but it is probably better classified as “intermediate” if not “advanced”. Familiarization with Ranking, Filtering, and Clustering is recommended, as well as a basic understanding of effectiveness evaluation methodologies.

## 2. INSTRUCTORS

The tutorial is given by four instructors. Their bios and publications show their expertise in the topics presented in the tutorial.

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## 2.1 Brief Biographies

**Enrique Amigó** (UNED, Madrid, Spain) is associate professor at UNED and member of the nlp.uned.es research group. He has published several papers (in venues such as SIGIR, ACL, EMNLP, Journal of Artificial Intelligence Research, Information Retrieval journal, etc.) on evaluation methodologies and metrics for Text Summarization, Machine Translation, Text Clustering, Document Filtering, etc. Publications: <http://scholar.google.com/scholar?hl=en&q=enrique+amigo>

**Julio Gonzalo** (UNED, Madrid, Spain) is head of nlp.uned.es, the UNED research group in Natural Language Processing and IR. He has recently been CLEF 2011 General Co-Chair, Area Chair for EACL 2012, ECIR 2012 and EMNLP 2010, and co-organizer of the RepLab 2012/2013 Evaluation Campaigns for Online Reputation Management Systems and the WePS evaluation campaign on Web People Search systems. His research interests include Cross-Language and Interactive IR, Search Results Organization, Entity-Oriented and Semantic Search, and Evaluation Methodologies and Metrics in Information Access. Publications: <http://scholar.google.com/citations?user=opFCmpYAAAAJ&hl=en>

**Evangelos Kanoulas** (U. Amsterdam, Netherlands) is an assistant professor at the University of Amsterdam. His expertise lies in the field of information retrieval, with specializations in experimental design, evaluation methodology, and statistical analysis. In 2010 he was awarded the Marie Curie Fellowship to explore the efficient and effective evaluation of information retrieval systems. Evangelos has extensively published his work on IR evaluation in top-tier conferences in the field, including SIGIR, CIKM, ECIR, and VLDB. Since 2007 together with others he has proposed and organized numerous search benchmark exercises under the umbrella of TREC (Million Query, Sessions, Tasks tracks). Since 2014 he is a member of the steering committee of CLEF. In the past, he gave two successful full-day SIGIR tutorials, in 2010 and 2012, on Low-Cost Evaluation in IR and on Advances on the Development of Evalua-

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tion Measures, respectively. Further, in 2011 together with others he taught a full-week course on IR Evaluation, in RuSSIR/EDBT 2011 Summer School. Finally he has given numerous talks on the topic and he has taught the graduate IR course in two universities for two semesters. Publications: <https://scholar.google.com/citations?user=0HybxV4AAAAJ>

**Stefano Mizzaro** (U. Udine, Italy) is associate professor at Udine University since 2006, and in 2014 he spent his sabbatical at RMIT in Melbourne. Although, broadly speaking, his current research interests include IR, digital libraries, and mobile contextual information access, he has been focussing on IR evaluation for the last 20 years. He has been working on user evaluation, novel effectiveness metrics, and mining of test collection data. He has been university researcher (assistant professor) from 2000 to 2006. He published about 100 refereed papers, several as a single author, received two international awards, for two best papers, and authored two books on Java programming. He had an active role in several research projects at regional, national, and European level. He has been a lecturer at the ESSIR in 2005. In December 2013 he obtained the full professorship habilitation in Italy. Publications: <http://scholar.google.com/citations?user=2wvJC6IAAAAJ&hl=en>

## 2.2 Relevant Experience

The authors have published a number of papers related to Evaluation Metrics in IR and Natural Language Processing, and to evaluation more in general. Some instances are: a full paper in SIGIR about general constraints for IR metrics [6], a paper in IR Journal about clustering metrics [3], a paper in JAIR Journal about combining metrics [4]. Some papers specifically analyzed IR effectiveness metrics and proposed novel ones [18, 31, 17, 16, 32, 26, 38, 27, 13, 14], and some others concern the evaluation methodology more in general [33, 21, 8, 35, 12, 36, 42, 25, 39].

Recently, the second and fourth authors jointly received a Google Faculty Research Award, under the sponsorship of the third author, on the topic of “Axiometrics”, which is the unified view of evaluation metrics that will be used in the tutorial. The first results of the Axiometrics project have been published recently [6, 9, 29, 28].

Overall, the team of instructors has a long history of teaching undergraduate and graduate classes, tutorials, and courses at summer schools. Three of the four instructors presented the previous editions of this tutorial discussed below in Section 5.2; the other one has already given two SIGIR tutorials in the past.

## 3. MOTIVATIONS AND BACKGROUND

For most problems in Ranking, Clustering and Filtering, there are many competing evaluation metrics in the literature, and in general there is no clear procedure to choose the most adequate in a specific task/scenario. In practice, the tendency is often to choose the most popular metric (which has a snowball effect that tends to prefer the oldest metrics). In addition, there is often a lack of clear criteria to assign relative weights when combining metrics (e.g., precision and recall). In practice, the tendency is also to choose the most popular weighting scheme.

This tutorial relies on some recent results, that we have obtained applying measurement theory to derive properties, constraints, and axioms of effectiveness metrics and metric

combinations for all the three above mentioned fields.

## 4. OBJECTIVES

The overall tutorial aim is to describe effectiveness metrics with a general approach, to analyze their properties within a conceptual framework, and to provide tools to select the most appropriate metric when needed. More in detail, the specific goals of this tutorial are:

- To provide an overall introduction to retrieval, clustering, and filtering effectiveness metrics; we will discuss information retrieval tasks, user models that associate with these tasks, and effectiveness metrics defined over these user models.
- To seek generality by analyzing several metrics, and from three different fields (besides retrieval, also clustering and filtering). Of course the presentation will be IR-centric, but some properties and results will be better presented and understood by referring to clustering and filtering.
- To provide a general framework based on measurement theory to understand and define metrics and to state metric axioms.
- To discuss desirable basic constraints that should be satisfied by metrics. On the basis of these constraints, provide a taxonomy of metrics and discuss how different metric families satisfy different constraints.
- To provide the attendees the tools for selecting an appropriate metric for each user specific scenario.
- To understand the effect of weighting metrics arbitrarily; we will give tools based on measurement theory to check the robustness of evaluation results in this sense.
- To discuss empirical meta-evaluation methods to assess the discriminative power, the generalizability, and the informativeness of evaluation metrics.

## 5. RELEVANCE

### 5.1 The Importance of Evaluation

Effectiveness evaluation is of paramount importance in IR, which has been one of the most evaluation-oriented fields in computer science since the first IR systems were developed in the late 1950s. All IR conferences feature evaluation sessions; papers on evaluation are continuously being published in IR journals; a Dagstuhl seminar <http://www.dagstuhl.de/13441> was on IR evaluation.

Within any evaluation methodology, the metric being used is a fundamental parameter. Figure 1 shows a tagcloud of most IR effectiveness metrics. A survey in 2006 [18] counted more than 50 effectiveness metrics for IR, taking into account only the system oriented metrics. In an extended version of the survey [19], yet unpublished, about one hundred IR metrics are collected, let alone user-oriented ones or metrics for tasks somehow related to IR, like filtering, clustering, recommendation, summarization, etc.

Metric choice is neither a simple task, nor it is without consequences: an inadequate metric might mean to waste research efforts improving systems toward a wrong target. However, some researchers simply do not investigate into



enough to discard most of current metrics; (iv) they can be checked formally (some previously proposed constraints can only be checked empirically); and (v) they cover the basic intuitions of other constraint sets, like those in [30, 20].

Finally, we will show how these constraints can be exploited for meta-evaluating clustering metrics.

### 6.5.2 Filtering Metrics [EA, 30m]

We then turn to effectiveness metrics for information filtering. Filtering involves a wide set of IR tasks such as spam detection [15], IR over user profiles [23], or post retrieval for on-line reputation management [2].

Although document filtering is simple to define, there are a wide range of different evaluation metrics that have been proposed in the literature, all of which have been subject to criticism. Just as an illustration, TREC has organized at least three filtering tasks, all of them using different evaluation metrics [24, 15, 22, 1]. We briefly survey main filtering metrics and then we discuss how finding an optimal evaluation metric for filtering is, indeed, a challenging problem. Even metrics that satisfy the basic constraints, however, can say rather different things about comparative systems effectiveness. We also present some experimental results that show an extremely low correlation between metrics employed in different evaluation campaigns.

We then turn to understanding the aspects that determine which is the most appropriate filtering metric for a given scenario. We analyze three mutually exclusive features (that can be expressed also as formal constraints) that help classifying evaluation metrics, meta-evaluating them, and selecting the most appropriate in a given application scenario.

### 6.6 Combining Metrics [EA, 45m]

Quite often, an information related tasks cannot be evaluated with a single quality criterion, and some sort of weighted combination is needed to provide system rankings. A well known example is the F measure [41] that combines precision and recall by computing their harmonic mean. A problem of weighted combination metrics is that relative weights are established intuitively for a given task, but at the same time a slight change in the relative weights may produce substantial changes in the system rankings. An overall improvement in the combined metric is often caused by an improvement in one of the individual metrics at the expense of a decrease in the other. Indeed, in this last (and more advanced) part of the tutorial we analyze empirical results showing that an important amount of research results are actually sensitive to the particular metric weighting scheme in the combination.

We will then analyze the theoretical basis supported by the measurement theory that limit the conditions in which an evaluation result is independent from arbitrary metric weighting. In addition, we show techniques that allow to quantify to what extent an evaluation result is robust under changes in metric weighting.

### 6.7 Empirical Meta-evaluation Methods [EK, 45m]

All previous sections discuss formal methods from measurement theory that allows the meta-evaluation of effectiveness metrics on the basis of axioms, and constraints. However, there is also a number of empirical methods that

evaluate different aspects of effectiveness metrics: (a) how discriminative a metric is, i.e. whether it can easily say apart, in a statistically significant manner, two comparing systems [37], (b) how informative a metric is, i.e. given the value of a metric how well can one predict the ranked list of relevant and non-relevant documents [7], and (c) how generalizable the metric is, i.e. whether comparison conclusions drawn by the use of a metric over a sample of queries can be generalized to the population [26]. In this section we will discuss the three methods and how they can prove useful in choosing the right IR metric.

### 6.8 Summary and Wrap-up [all, 15m]

We summarize the main topics and results and we hint at some future work. We will refer again to our broad approach, by recalling again the analyzed commonalities and variabilities across IR, clustering, and filtering, and discuss the generality of our approach. We will briefly sketch future developments of this research area.

## 7. SUPPORT MATERIALS

We will provide a copy of all the slides, plus an annotated bibliography of the relevant papers (see the citations above). We also plan to distribute a draft of the metrics survey paper [19] and a draft of an in-progress book that we are currently working on (both of them should be finished by July 2015).

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